



Communications Status Report for Areas Impacted by Hurricane Helene September 29, 2024

The following is a report on the status of communications services in geographic areas impacted by Hurricane Helene as of September 29, 2024, at 9:00 a.m. EDT. This report incorporates network outage data submitted by communications providers to the Federal Communications Commission (FCC) Disaster Information Reporting System (DIRS). Hurricane Helene made landfall in Florida on Thursday, September 26, 2024. Note that the operational status of communications services during an event may evolve rapidly, and this report represents a snapshot in time.

On September 27, 2024, the activation area for Hurricane Helene was expanded to include additional counties in South Carolina, Tennessee, and Virginia

The following counties in Florida, Georgia, North Carolina, South Carolina, Tennessee, and Virginia are in the current geographic area that is part of the DIRS activation area (the “disaster area”) for today’s report.

Florida: Alachua, Baker, Bay, Bradford, Brevard, Calhoun, Charlotte, Citrus, Clay, Collier, Columbia, DeSoto, Dixie, Duval, Escambia, Flagler, Franklin, Gadsden, Gilchrist, Glades, Gulf, Hamilton, Hardee, Hendry, Hernando, Highlands, Hillsborough, Holmes, Jackson, Jefferson, Lafayette, Lake, Lee, Leon, Levy, Liberty, Madison, Manatee, Marion, Monroe, Nassau, Okaloosa, Okeechobee, Orange, Osceola, Pasco, Pinellas, Polk, Putnam, Santa Rosa, Sarasota, Seminole, St. Johns, Sumter, Suwannee, Taylor, Union, Volusia, Wakulla, Walton, and Washington.

Georgia: Appling, Atkinson, Bacon, Baker, Baldwin, Banks, Barrow, Bartow, Ben Hill, Berrien, Bibb, Bleckley, Brantley, Brooks, Bryan, Bulloch, Burke, Butts, Calhoun, Camden, Candler, Carroll, Catoosa, Charlton, Chatham, Chattahoochee, Chattooga, Cherokee, Clarke, Clay, Clayton, Clinch, Cobb, Coffee, Columbia, Colquitt, Cook, Coweta, Crawford, Crisp, Dade, Dawson, Decatur, DeKalb, Dodge, Dooly, Dougherty, Douglas, Early, Echols, Effingham, Elbert, Emanuel, Evans, Fannin, Fayette, Floyd, Forsyth, Franklin, Fulton, Gilmer, Glascock, Glynn, Gordon, Grady, Greene, Gwinnett, Habersham, Hall, Hancock, Haralson, Harris, Hart, Heard, Henry, Houston, Irwin, Jackson, Jasper, Jeff Davis, Jefferson, Jenkins, Johnson, Jones, Lamar, Lanier, Laurens, Lee, Liberty, Lincoln, Long, Lowndes, Lumpkin, Macon, Madison, Marion, McDuffie, McIntosh, Meriwether, Miller, Mitchell, Monroe, Montgomery, Morgan, Murray, Muscogee, Newton, Oconee, Oglethorpe, Paulding, Peach, Pickens, Pierce, Pike, Polk, Pulaski, Putnam, Quitman, Rabun, Randolph, Richmond, Rockdale, Schley, Screven, Seminole, Spalding, Stephens, Stewart, Sumter, Talbot, Taliaferro, Tattnall, Taylor, Telfair, Terrell, Thomas, Tift, Toombs, Towns, Treutlen, Troup, Turner, Twiggs, Union, Upson, Walker, Walton, Ware, Warren, Washington, Wayne, Webster, Wheeler, White, Whitfield, Wilcox, Wilkes, Wilkinson, and Worth.

North Carolina: Ashe, Avery, Buncombe, Burke, Caldwell, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, and Yancey.

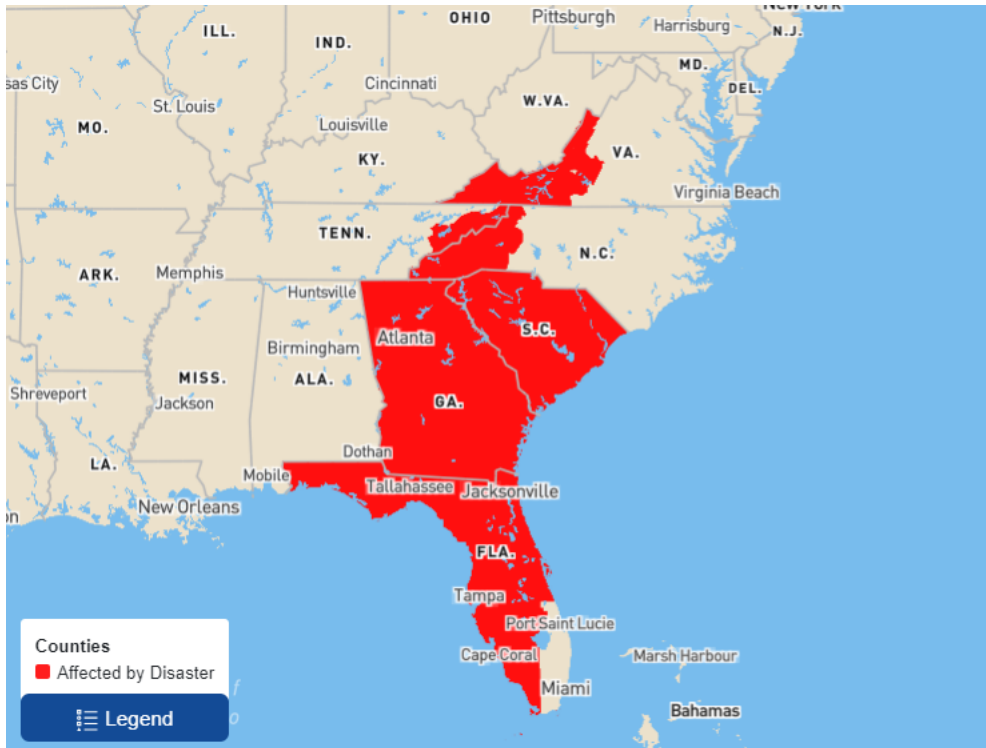
South Carolina: Abbeville, Aiken, Allendale, Anderson, Bamberg, Barnwell, Beaufort, Berkeley, Calhoun, Charleston, Cherokee, Chester, Chesterfield, Clarendon, Colleton, Darlington, Dillon, Dorchester, Edgefield, Fairfield, Florence, Georgetown, Greenville, Greenwood, Hampton, Horry, Jasper, Kershaw, Lancaster,



Laurens, Lee, Lexington, Marion, Marlboro, McCormick, Newberry, Oconee, Orangeburg, Pickens, Richland, Saluda, Spartanburg, Sumter, Union, Williamsburg, and York.

Tennessee: Carter, Cocke, Greene, Jefferson, Johnson, Sevier, Unicoi, and Washington.

Virginia: Alleghany, Bath, Bedford, Bland, Botetourt, Buchanan, Carroll, Craig, Dickenson, Floyd, Franklin, Franklin, Giles, Grayson, Highland, Lee, Montgomery, Patrick, Pulaski, Roanoke, Russell, Scott, Smyth, Tazewell, Washington, Wise, and Wythe.



911 Services

The Public Safety and Homeland Security Bureau (PSHSB) learns the status of services provided to each Public Safety Answering Point (PSAP) through the filings of 911 Service Providers in DIRS, reporting to the FCC’s Public Safety Support Center, coordination with state and territory 911 Administrators, and, if necessary, direct contact with individual PSAPs.

Florida:

The following PSAPs are operational without ALL: Columbia County, Panama City Police Department, and Washington County Sheriff’s Office.



Georgia:

The following PSAPs are operational without ALI: Bacon County, Brooks County, Bryan County, Bulloch County, Camden County, Catoosa County, Coffee County, College Park Police Department, Hall County, Houston County, Lowndes County, Oconee County, Rabun County, Telfair Wheeler County, Toombs County, Turner County, and Tybee Island Police Department.

The following PSAPs are rerouted without ALI: Berrien County, Calhoun County, Irwin County, Lower Chattahoochee County, and Montgomery County.

North Carolina:

The following PSAP is operational without ALI: Yancey County.

South Carolina:

The following PSAPs are operational without ALI: Greenville County Sheriff's Office and Spartanburg Communications Center.

The following PSAP is rerouted without ALI: Pickens Law Enforcement Center.

Tennessee:

There are no PSAPs reported in DIRS as being affected.

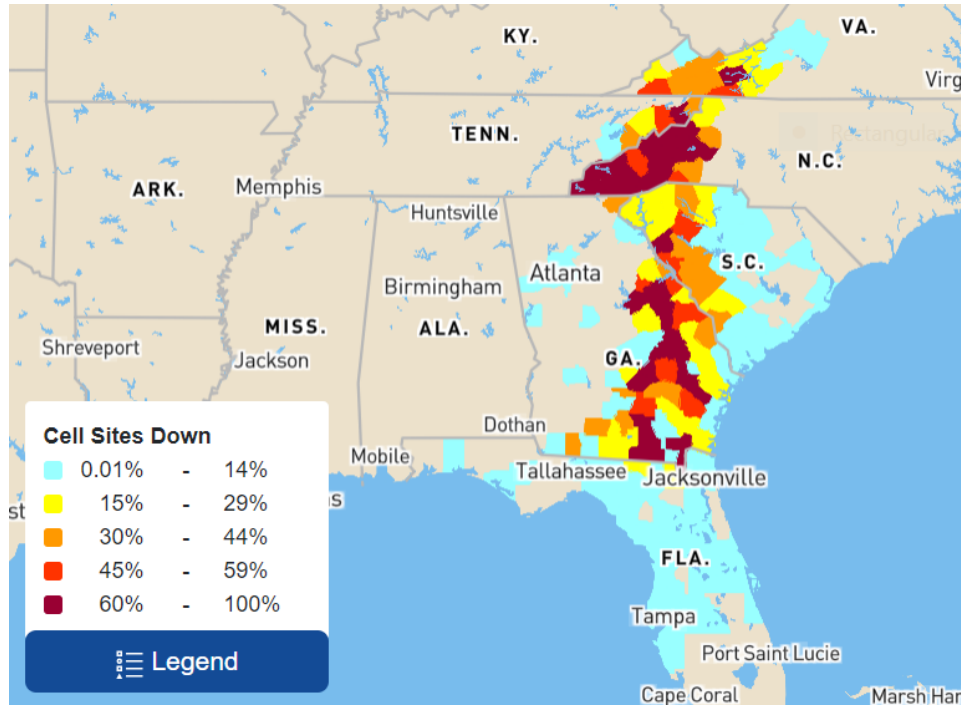
Virginia:

The following PSAP is operational without ALI: Smyth County E911.

Wireless Services

The following section describes the status of wireless communications services in the disaster area as reported in DIRS.

Percent Cell Sites Out-Of-Service By County



The following table provides cell sites out of service by county. 9.1% (down from 12.1% yesterday) of the cell sites in the affected area are out of service. The information shown was provided by communications carriers providing services in the disaster area.

Florida:

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
FL	Alachua	305	9	2.95%	1	0	8	22
FL	Baker	23	4	17.39%	0	1	2	2
FL	Bay	399	1	0.25%	0	0	1	0
FL	Bradford	39	0	0%	0	0	0	1



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
FL	Brevard	402	3	0.75%	0	1	2	0
FL	Broward	367	0	0%	0	0	0	0
FL	Calhoun	26	1	3.85%	0	1	0	0
FL	Charlotte	155	0	0%	0	0	0	3
FL	Citrus	151	2	1.32%	0	0	1	2
FL	Clay	166	1	0.60%	0	0	0	4
FL	Collier	276	0	0%	0	0	0	0
FL	Columbia	94	8	8.51%	0	0	8	19
FL	DeSoto	25	0	0%	0	0	0	0
FL	Dixie	35	4	11.43%	0	0	4	5
FL	Duval	855	5	0.58%	1	0	4	21
FL	Escambia	340	0	0%	0	0	0	0
FL	Flagler	114	0	0%	0	0	0	0
FL	Franklin	26	0	0%	0	0	0	0
FL	Gadsden	67	0	0%	0	0	0	2
FL	Gilchrist	30	0	0%	0	0	0	6
FL	Glades	31	0	0%	0	0	0	2
FL	Gulf	26	0	0%	0	0	0	0
FL	Hamilton	30	7	23.33%	0	1	6	7
FL	Hardee	41	0	0%	0	0	0	0
FL	Hendry	55	0	0%	0	0	0	0
FL	Hernando	144	2	1.39%	0	0	2	4



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
FL	Highlands	104	0	0%	0	0	0	0
FL	Hillsborough	1683	12	0.71%	0	1	8	6
FL	Holmes	31	0	0%	0	0	0	0
FL	Jackson	72	0	0%	0	0	0	0
FL	Jefferson	40	1	2.50%	0	0	1	10
FL	Lafayette	20	1	5.00%	0	0	1	7
FL	Lake	278	1	0.36%	1	0	0	2
FL	Lee	457	0	0%	0	0	0	1
FL	Leon	375	4	1.07%	0	2	2	10
FL	Levy	98	1	1.02%	0	0	1	12
FL	Liberty	13	0	0%	0	0	0	0
FL	Madison	40	2	5.00%	0	1	1	16
FL	Manatee	283	6	2.12%	1	0	1	7
FL	Marion	358	3	0.84%	0	0	0	7
FL	Monroe	94	0	0%	0	0	0	0
FL	Nassau	116	1	0.86%	0	0	1	5
FL	Okaloosa	179	1	0.56%	0	1	0	0
FL	Okeechobee	55	0	0%	0	0	0	0
FL	Orange	1501	3	0.20%	0	1	2	3
FL	Osceola	299	0	0%	0	0	0	0
FL	Pasco	390	4	1.03%	0	0	2	4
FL	Pinellas	702	37	5.27%	1	4	25	19



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
FL	Polk	577	1	0.17%	0	0	1	0
FL	Putnam	93	2	2.15%	0	2	0	0
FL	Santa Rosa	140	0	0%	0	0	0	0
FL	Sarasota	308	5	1.62%	0	2	3	1
FL	Seminole	320	3	0.94%	0	1	2	0
FL	St. Johns	275	0	0%	0	0	0	1
FL	Sumter	127	0	0%	0	0	0	0
FL	Suwannee	65	4	6.15%	0	0	4	12
FL	Taylor	46	5	10.87%	0	1	4	21
FL	Union	20	0	0%	0	0	0	0
FL	Volusia	478	8	1.67%	0	0	8	3
FL	Wakulla	47	0	0%	0	0	0	1
FL	Walton	132	0	0%	0	0	0	0
FL	Washington	48	0	0%	0	0	0	0
TOTAL	-	14086	152	1.08%	5	20	105	248

There are 1.1% (down from 2.6%) of cell sites reported as being out of service in the areas of Florida impacted by Hurricane Helene.



Georgia:

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	Appling	33	11	33.33%	0	4	7	21
GA	Atkinson	17	14	82.35%	0	5	8	7
GA	Bacon	15	3	20.00%	1	0	2	5
GA	Baker	12	0	0%	0	0	0	0
GA	Baldwin	52	0	0%	0	0	0	4
GA	Banks	22	0	0%	0	0	0	0
GA	Barrow	63	0	0%	0	0	0	0
GA	Bartow	116	0	0%	0	0	0	0
GA	Ben Hill	15	5	33.33%	0	0	5	7
GA	Berrien	35	14	40.00%	0	4	9	15
GA	Bibb	173	0	0%	0	0	0	0
GA	Bleckley	18	1	5.56%	0	0	1	2
GA	Brantley	29	5	17.24%	0	0	5	13
GA	Brooks	30	8	26.67%	0	1	7	17
GA	Bryan	56	10	17.86%	0	0	10	17
GA	Bulloch	98	27	27.55%	0	4	23	25
GA	Burke	60	32	53.33%	0	3	29	13
GA	Butts	31	0	0%	0	0	0	0
GA	Calhoun	16	0	0%	0	0	0	0
GA	Camden	60	12	20.00%	0	4	8	6
GA	Candler	21	14	66.67%	0	4	10	3



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	Carroll	110	1	0.91%	0	1	0	0
GA	Catoosa	68	0	0%	0	0	0	0
GA	Charlton	15	10	66.67%	0	3	6	1
GA	Chatham	377	51	13.53%	0	1	50	74
GA	Chattahoochee	29	0	0%	0	0	0	0
GA	Chattooga	19	0	0%	0	0	0	0
GA	Cherokee	258	0	0%	0	0	0	0
GA	Clarke	216	0	0%	0	0	0	2
GA	Clay	9	0	0%	0	0	0	0
GA	Clayton	236	1	0.42%	1	0	0	4
GA	Clinch	20	13	65.00%	0	6	7	11
GA	Cobb	724	1	0.14%	0	0	1	0
GA	Coffee	46	26	56.52%	1	8	17	10
GA	Colquitt	54	21	38.89%	1	11	9	6
GA	Columbia	195	93	47.69%	0	12	81	30
GA	Cook	27	7	25.93%	0	0	7	12
GA	Coweta	171	0	0%	0	0	0	0
GA	Crawford	16	0	0%	0	0	0	0
GA	Crisp	25	0	0%	0	0	0	0
GA	Dade	38	0	0%	0	0	0	0
GA	Dawson	37	0	0%	0	0	0	0
GA	Decatur	48	1	2.08%	0	1	0	0



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	DeKalb	686	1	0.15%	0	1	0	2
GA	Dodge	42	9	21.43%	0	0	9	8
GA	Dooly	22	0	0%	0	0	0	0
GA	Dougherty	113	0	0%	0	0	0	1
GA	Douglas	146	0	0%	0	0	0	0
GA	Early	20	0	0%	0	0	0	0
GA	Echols	18	11	61.11%	0	2	9	6
GA	Effingham	55	7	12.73%	0	0	7	13
GA	Elbert	20	0	0%	0	0	0	2
GA	Emanuel	46	30	65.22%	0	9	21	16
GA	Evans	14	1	7.14%	0	0	1	7
GA	Fannin	29	0	0%	0	0	0	0
GA	Fayette	153	0	0%	0	0	0	0
GA	Floyd	108	0	0%	0	0	0	0
GA	Forsyth	221	0	0%	0	0	0	0
GA	Franklin	35	1	2.86%	0	1	0	1
GA	Fulton	2091	7	0.33%	0	5	2	4
GA	Gilmer	45	0	0%	0	0	0	0
GA	Glascok	6	5	83.33%	0	2	3	2
GA	Glynn	114	9	7.89%	0	1	7	20
GA	Gordon	48	0	0%	0	0	0	0
GA	Grady	36	13	36.11%	0	11	2	3



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	Greene	40	0	0%	0	0	0	0
GA	Gwinnett	673	0	0%	0	0	0	1
GA	Habersham	40	0	0%	0	0	0	2
GA	Hall	166	0	0%	0	0	0	0
GA	Hancock	25	16	64.00%	0	8	8	6
GA	Haralson	34	0	0%	0	0	0	0
GA	Harris	55	0	0%	0	0	0	0
GA	Hart	27	1	3.70%	0	0	1	0
GA	Heard	23	0	0%	0	0	0	0
GA	Henry	276	0	0%	0	0	0	2
GA	Houston	184	0	0%	0	0	0	1
GA	Irwin	16	2	12.50%	0	0	2	7
GA	Jackson	87	0	0%	0	0	0	0
GA	Jasper	26	0	0%	0	0	0	1
GA	Jeff Davis	21	9	42.86%	0	1	8	9
GA	Jefferson	38	32	84.21%	1	8	23	5
GA	Jenkins	19	3	15.79%	0	0	3	4
GA	Johnson	12	1	8.33%	0	0	1	7
GA	Jones	47	0	0%	0	0	0	1
GA	Lamar	28	0	0%	0	0	0	0
GA	Lanier	14	3	21.43%	0	1	2	6
GA	Laurens	73	7	9.59%	1	3	2	32

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	Lee	47	0	0%	0	0	0	0
GA	Liberty	78	12	15.38%	0	3	9	11
GA	Lincoln	15	6	40.00%	0	0	6	7
GA	Long	24	15	62.50%	0	4	10	7
GA	Lowndes	157	39	24.84%	0	6	32	62
GA	Lumpkin	45	0	0%	0	0	0	0
GA	Macon	24	0	0%	0	0	0	0
GA	Madison	35	0	0%	0	0	0	2
GA	Marion	9	0	0%	0	0	0	0
GA	McDuffie	40	31	77.50%	0	17	14	2
GA	McIntosh	22	2	9.09%	0	0	2	4
GA	Meriwether	34	0	0%	0	0	0	1
GA	Miller	10	0	0%	0	0	0	0
GA	Mitchell	33	0	0%	0	0	0	0
GA	Monroe	49	3	6.12%	1	2	0	0
GA	Montgomery	22	13	59.09%	0	5	8	9
GA	Morgan	35	0	0%	0	0	0	0
GA	Murray	37	0	0%	0	0	0	0
GA	Muscogee	260	0	0%	0	0	0	0
GA	Newton	104	0	0%	0	0	0	0
GA	Oconee	53	0	0%	0	0	0	1
GA	Oglethorpe	31	0	0%	0	0	0	1

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	Paulding	152	0	0%	0	0	0	0
GA	Peach	41	0	0%	0	0	0	1
GA	Pickens	44	0	0%	0	0	0	0
GA	Pierce	24	5	20.83%	0	0	5	15
GA	Pike	28	0	0%	0	0	0	0
GA	Polk	39	0	0%	0	0	0	0
GA	Pulaski	18	0	0%	0	0	0	0
GA	Putnam	25	0	0%	0	0	0	0
GA	Quitman	9	0	0%	0	0	0	0
GA	Rabun	23	9	39.13%	0	2	7	5
GA	Randolph	13	0	0%	0	0	0	0
GA	Richmond	379	89	23.48%	0	11	64	62
GA	Rockdale	95	0	0%	0	0	0	1
GA	Schley	4	0	0%	0	0	0	0
GA	Screven	24	9	37.50%	0	1	8	12
GA	Seminole	16	0	0%	0	0	0	0
GA	Spalding	79	0	0%	0	0	0	0
GA	Stephens	23	1	4.35%	0	0	1	3
GA	Stewart	15	0	0%	0	0	0	0
GA	Sumter	46	1	2.17%	0	1	0	0
GA	Talbot	25	0	0%	0	0	0	0
GA	Taliaferro	9	5	55.56%	0	1	4	1

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	Tattnall	28	17	60.71%	0	4	13	7
GA	Taylor	24	0	0%	0	0	0	0
GA	Telfair	25	17	68.00%	0	7	10	12
GA	Terrell	13	0	0%	0	0	0	0
GA	Thomas	50	6	12.00%	0	5	1	6
GA	Tift	53	2	3.77%	0	0	2	4
GA	Toombs	40	23	57.50%	0	3	20	7
GA	Towns	14	0	0%	0	0	0	0
GA	Treutlen	16	14	87.50%	0	5	9	3
GA	Troup	119	2	1.68%	2	0	0	0
GA	Turner	18	0	0%	0	0	0	2
GA	Twiggs	41	0	0%	0	0	0	2
GA	Union	23	0	0%	0	0	0	0
GA	Upson	23	0	0%	0	0	0	0
GA	Walker	98	0	0%	0	0	0	0
GA	Walton	105	0	0%	0	0	0	0
GA	Ware	44	3	6.82%	0	1	2	33
GA	Warren	18	13	72.22%	0	3	10	2
GA	Washington	33	8	24.24%	0	0	8	9
GA	Wayne	45	21	46.67%	0	3	18	13
GA	Webster	12	0	0%	0	0	0	0
GA	Wheeler	13	10	76.92%	0	3	7	2



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
GA	White	32	0	0%	0	0	0	0
GA	Whitfield	88	0	0%	0	0	0	0
GA	Wilcox	26	2	7.69%	0	0	2	10
GA	Wilkes	21	4	19.05%	0	0	4	11
GA	Wilkinson	29	0	0%	0	0	0	0
GA	Worth	35	0	0%	0	0	0	0
TOTAL	-	13083	931	7.12%	9	212	689	804

There are 7.1% (down from 9.9%) of cell sites reported as being out of service in the areas of Georgia impacted by Hurricane Helene.

North Carolina:

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
NC	Ashe	9	2	22.22%	0	1	0	4
NC	Avery	21	20	95.24%	1	9	6	1
NC	Buncombe	452	359	79.42%	1	213	141	20
NC	Burke	110	80	72.73%	2	35	39	9
NC	Caldwell	93	37	39.78%	0	14	21	7



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
NC	Cherokee	32	24	75.00%	0	18	6	0
NC	Clay	11	7	63.64%	0	5	2	0
NC	Graham	13	10	76.92%	0	8	2	0
NC	Haywood	106	60	56.60%	0	21	37	10
NC	Henderson	158	95	60.13%	1	18	72	15
NC	Jackson	71	54	76.06%	0	32	22	1
NC	Macon	43	33	76.74%	0	20	13	2
NC	Madison	43	38	88.37%	0	21	15	2
NC	McDowell	83	54	65.06%	0	28	26	7
NC	Mitchell	20	18	90.00%	0	7	11	1
NC	Polk	27	14	51.85%	0	4	10	5
NC	Rutherford	94	39	41.49%	0	17	20	18
NC	Swain	31	25	80.65%	0	16	9	0
NC	Transylvania	30	22	73.33%	0	11	11	5
NC	Watauga	87	25	28.74%	0	5	18	4
NC	Yancey	22	18	81.82%	0	6	12	0
TOTAL	-	1556	1034	66.45%	5	509	493	111

There are 66.4% (down from 74.3%) of cell sites reported as being out of service in the areas of North Carolina impacted by Hurricane Helene.



South Carolina:

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
SC	Abbeville	37	24	64.86%	0	9	13	7
SC	Aiken	304	99	32.57%	1	3	91	48
SC	Allendale	13	5	38.46%	0	0	5	6
SC	Anderson	330	75	22.73%	1	3	70	67
SC	Bamberg	27	5	18.52%	0	0	5	15
SC	Barnwell	40	11	27.50%	0	6	5	3
SC	Beaufort	241	6	2.49%	1	1	3	13
SC	Berkeley	225	0	0%	0	0	0	2
SC	Calhoun	24	0	0%	0	0	0	1
SC	Charleston	604	3	0.50%	0	0	3	5
SC	Cherokee	102	21	20.59%	0	2	17	10
SC	Chester	57	8	14.04%	0	1	6	7
SC	Chesterfield	48	0	0%	0	0	0	0
SC	Clarendon	63	0	0%	0	0	0	0
SC	Colleton	99	3	3.03%	0	1	2	15
SC	Darlington	83	0	0%	0	0	0	0
SC	Dillon	48	0	0%	0	0	0	0
SC	Dorchester	94	0	0%	0	0	0	7
SC	Edgefield	40	14	35.00%	0	0	14	10
SC	Fairfield	76	8	10.53%	0	2	6	11
SC	Florence	185	1	0.54%	0	1	0	0



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
SC	Georgetown	101	1	0.99%	1	0	0	0
SC	Greenville	621	140	22.54%	0	9	128	63
SC	Greenwood	105	39	37.14%	1	14	22	19
SC	Hampton	29	3	10.34%	0	0	3	7
SC	Horry	472	0	0%	0	0	0	0
SC	Jasper	57	5	8.77%	0	0	5	13
SC	Kershaw	104	3	2.88%	0	2	1	1
SC	Lancaster	104	7	6.73%	0	1	6	3
SC	Laurens	123	57	46.34%	0	8	48	25
SC	Lee	39	0	0%	0	0	0	0
SC	Lexington	425	41	9.65%	0	6	34	38
SC	Marion	36	0	0%	0	0	0	0
SC	Marlboro	41	0	0%	0	0	0	0
SC	McCormick	14	8	57.14%	1	2	5	4
SC	Newberry	93	13	13.98%	0	1	11	34
SC	Oconee	139	28	20.14%	0	1	25	20
SC	Orangeburg	151	6	3.97%	0	0	3	5
SC	Pickens	263	54	20.53%	1	2	50	22
SC	Richland	682	15	2.20%	0	2	13	9
SC	Saluda	56	22	39.29%	0	7	15	18
SC	Spartanburg	489	193	39.47%	1	28	160	61
SC	Sumter	170	1	0.59%	0	0	1	1



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
SC	Union	49	11	22.45%	0	0	10	20
SC	Williamsburg	93	0	0%	0	0	0	0
SC	York	282	22	7.80%	1	0	21	20
TOTAL	-	7478	952	12.73%	9	112	801	610

There are 12.7% (down from 18.3%) of cell sites reported as being out of service in the areas of South Carolina impacted by Hurricane Helene.

Tennessee:

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
TN	Carter	67	45	67.16%	0	24	20	0
TN	Cocke	69	31	44.93%	0	26	5	1
TN	Greene	69	18	26.09%	0	13	5	0
TN	Jefferson	59	1	1.69%	0	1	0	2
TN	Johnson	12	5	41.67%	0	0	5	0
TN	Sevier	244	5	2.05%	0	4	1	5
TN	Unicoi	17	8	47.06%	0	3	5	0
TN	Washington	132	63	47.73%	0	31	32	0



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
TOTAL	-	669	176	26.31%	0	102	73	8

There are 26.3% (down from 26.6%) of cell sites reported as being out of service in the areas of Tennessee impacted by Hurricane Helene.

Virginia:

State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
VA	Alleghany	30	0	0%	0	0	0	0
VA	Bath	6	0	0%	0	0	0	0
VA	Bedford	67	1	1.49%	0	0	1	1
VA	Bland	24	5	20.83%	0	0	5	7
VA	Botetourt	69	9	13.04%	0	5	4	1
VA	Buchanan	13	1	7.69%	0	1	0	0
VA	Carroll	41	11	26.83%	0	5	6	5
VA	Craig	12	1	8.33%	0	0	1	0
VA	Dickenson	10	0	0%	0	0	0	1
VA	Floyd	15	4	26.67%	0	1	3	0
VA	Franklin	41	0	0%	0	0	0	2



State	Affected County	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
VA	Giles	28	6	21.43%	0	5	1	1
VA	Grayson	17	9	52.94%	0	3	6	2
VA	Highland	3	0	0%	0	0	0	0
VA	Lee	12	0	0%	0	0	0	1
VA	Montgomery	138	5	3.62%	0	2	3	2
VA	Patrick	26	0	0%	0	0	0	0
VA	Pulaski	38	7	18.42%	0	5	2	0
VA	Roanoke	88	6	6.82%	0	1	5	3
VA	Russell	35	11	31.43%	0	7	3	10
VA	Scott	36	18	50.00%	0	5	13	3
VA	Smyth	19	6	31.58%	0	5	1	3
VA	Tazewell	44	18	40.91%	1	2	13	11
VA	Washington	74	25	33.78%	0	8	17	0
VA	Wise	42	7	16.67%	0	6	1	7
VA	Wythe	52	37	71.15%	0	30	7	0
TOTAL	-	980	187	19.08%	1	91	92	60

There are 19.1% (down from 29.3%) of cell sites reported as being out of service in the areas of Virginia impacted by Hurricane Helene.

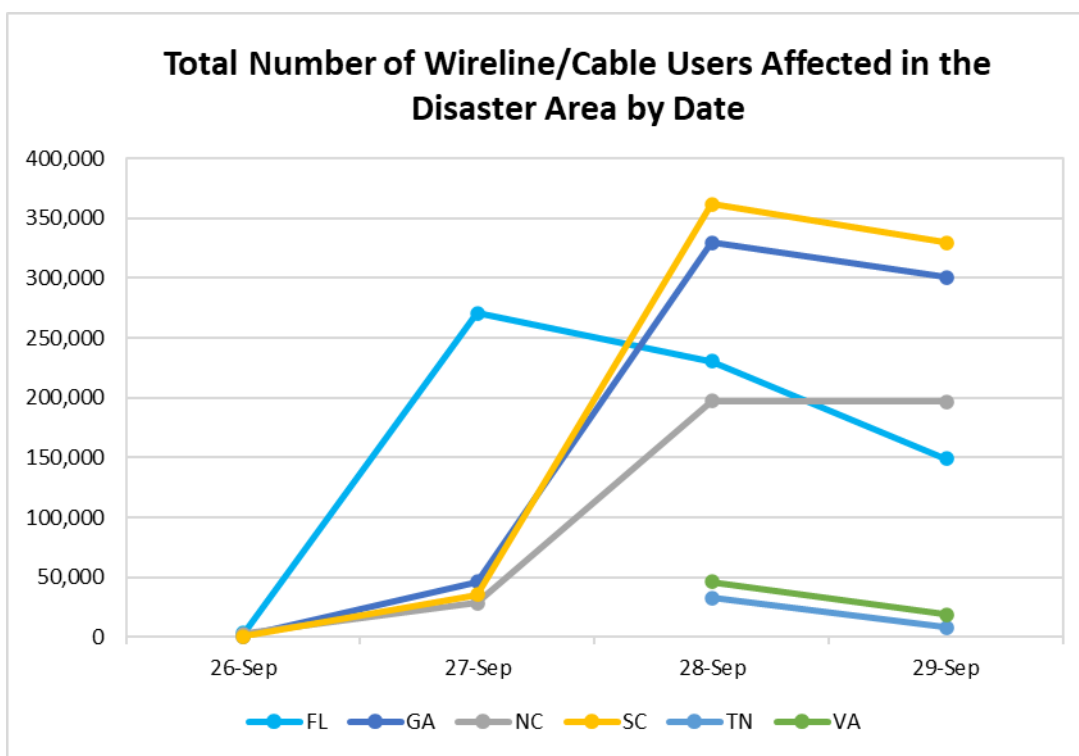
The number of cell site outages in a specific area does not necessarily correspond to the availability of wireless service to consumers in that area. See Improving the Resiliency of Mobile Wireless Communications Networks, Order, 31 FCC Rcd 13745, para. 10 (2016) (recognizing the difficulties in accurately depicting the ongoing status of a wireless provider’s service during emergencies). Wireless networks are often designed with numerous, overlapping cell sites that provide maximum capacity and continuity of service even when an



individual site is inoperable. In addition, wireless providers frequently use temporary facilities, such as cells-on-wheels (also known as COWs), increase power at operational sites, initiate roaming agreements, or take other actions to maintain service to affected consumers during emergencies or other events that result in cell site outages.

Cable Systems and Wireline (Combined)

Cable and wireline companies reported 1,004,610 (down from 1,199,087 yesterday) subscribers out of service in the disaster area. This includes the loss of telephone, television, and/or Internet services.



Broadcast Radio and Television Information: The following provides broadcast status based on data collected from DIRS input and FCC scans.

Broadcast:

Television station status:

Florida: There are no TV stations reported as being out of service.

Georgia: There are 2 (down from 3) TV stations reported as being out of service.

North Carolina: There are 3 (no change from yesterday) TV stations reported as being out of service.



South Carolina: There are no TV stations reported as being out of service.

Tennessee: There are no TV stations reported as being out of service.

Virginia: There are no TV stations reported as being out of service.

FM Radio station status:

Florida: There is 1 (down from 3) FM station reported as being out of service, one of which has programming rerouted to another transmitter.

Georgia: There are 15 (down from 19) FM stations reported as being out of service.

North Carolina: There are 2 (down from 4) FM stations reported as being out of service.

South Carolina: There are 7 (no change) FM stations reported as being out of service.

Tennessee: There are no FM stations reported as being out of service.

Virginia: There is 1 (no change) FM station reported as being out of service.

AM Radio station status:

Florida: There are no (down from 1) AM stations reported as being out of service.

Georgia: There are 2 (down from 3) AM stations reported as being out of service.

North Carolina: There are 2 (down from 4) AM stations reported as being out of service.

South Carolina: There are 5 (down from 6) AM stations reported as being out of service.

Tennessee: There are no AM stations reported as being out of service.

Virginia: There are no AM stations reported as being out of service.

Mandatory Disaster Response Initiative

The Mandatory Disaster Response Initiative was activated for Hurricane Helene response activities on September 26, 2024. As a reminder, all facilities-based mobile wireless providers operating in the above-referenced areas are hereby notified and required to: (1) provide for reasonable roaming under disaster arrangements when technically feasible;¹ (2) activate mutual aid arrangements with other facilities-based

¹ See 47 CFR § 4.17(a)(3)(i) (detailing criteria for activating roaming under disaster arrangements).



mobile wireless providers for providing aid upon request to those providers during emergencies;² (3) take reasonable measures to enhance municipal preparedness and restoration; (4) take reasonable measures to increase consumer readiness and preparation; and (5) take reasonable measures to improve public awareness and stakeholder communications on service and restoration status.³

Special Temporary Authority (STA)/Waivers/Extensions

The Federal Communications Commission (FCC) may grant Special Temporary Authority (STA) to permit immediate or temporary operation of certain radio facilities during emergencies or other urgent conditions, as well as waivers to support emergency communications and service restoration.

- The Wireless Telecommunications Bureau grants Federated Wireless' request for a precautionary, limited, and conditional emergency waiver of sections 96.67(c)(2) and (3) of the Commission's rules governing the Citizens Broadband Radio Service. This waiver may be accessed using the following links: [DA-24-985A1.docx](#) , [DA-24-985A1.pdf](#), and [DA-24-985A1.txt](#)
- The Wireless Telecommunications Bureau grants Google LLC's request for a precautionary, limited, and conditional emergency waiver of sections 96.67(c)(2) and (3) of the Commission's rules governing the Citizens Broadband Radio Service. This waiver may be accessed using the following links: [DA-24-989A1.docx](#), [DA-24-989A1.pdf](#), and [DA-24-989A1.txt](#)
- The Wireless Telecommunications Bureau and the Public Safety and Homeland Security Bureau extend filing and regulatory deadlines in areas affected by Hurricane Helene. This waiver may be accessed using the following links: [DA-24-1011A1.docx](#), [DA-24-1011A1.pdf](#), and [DA-24-1011A1.txt](#).

² See 47 CFR § 4.17(a)(3)(ii) (explaining what mutual aid arrangements must include).

³ 47 CFR § 4.17(a)(3)(i)-(v); see also FCC, *Wireless Network Resiliency During Disasters* (June 4, 2024), <https://www.fcc.gov/wireless-network-resiliency-during-disasters>.